

## **KENTS HILL & MONKSTON PARISH COUNCIL**

## **GOVERNANCE AND MANAGEMENT RISK REGISTER**

	Risk	Impact	Likelihood	Severity	Control action	Review	Alternative review	Responsible
					Internal controls	frequency	trigger / Internal audit assurance	person
1.	Lack of forward planning and budgetary controls	* Lack of direction and prioritisation * Needs of those in Business Plans	M	Н	* 3 year plan being drafted. * In year budget reviews * Feedback received	Annually  Quarterly  As received	Projects not being completed or prioritised	Clerk
2.	Poor reporting to Council	* Poor quality decision making * Council becomes ill informed * Lack of communication which could cause low morale, work not being carried out, or work being duplicated	M	Н	* Timely and accurate financial reporting * Clear instructions to Officers * Regular project reporting * Detailed reporting to Council, Officers, and the public to ensure good communications	Monthly Weekly Monthly Monthly	Matters raised at meetings	Clerk
3.	Loss of key staff	* Failure in budgetary controls  * Backlog of work  * Access issues if passwords not known  * Pressure on other Officers  * Low morale	M	Н	* Succession planning * Clear office policies & procedures * Clear budgetary procedures * Up-to-date job descriptions * Work manuals * Cross training of Officers * Regular Performance management reviews * Training plans & budget	Annually Annually Annually Annually Annually Ongoing Annually Annually	Loss of Officer(s)	Clerk

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4.	Failure to respond to electors wish to right of inspection	* Loss of confidence * Loss of reputation	L	L	* Clear Standing Orders and operating protocols * Documented procedures to deal with enquiries from the public	Annually	Approach by elector to auditor or Monitoring Officer	Clerk
5.	Failure to meet the requirements for quality status	* Status rejected or withdrawn * Need to change stationery if status lost	L	M	* Monitor requirements for Quality Status and ensure they are met at all times – once status achieved	Annually		Clerk
6.	Poor document control	* Information not passed on in a timely manner * Deadlines missed * Lack of achievement * Inefficiencies	L	М	* Clear Standing Orders * Clear job descriptions * Document retention policy * Good filing systems in place	Annually	* Major incident * Complaints * Loss of documentation	Clerk
7.	Ensure Council complies with law, in particular: * Health & Safety * Equal opportunities * Data protection / GDPR * Human Rights * Disability & Discrimination * Employment Law * Local government law * Payroll laws	* Fines & penalties  * Officer action for negligence of grievance  * Loss of reputation  * Financial loss	М	Н	* Clear policies & procedures in place * Regular review of the laws * Officer training * Contractors in place where necessary	Annually	Following incident	Clerk

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8.	Ensuring all business activity is within legal power	* Illegal activity * Illegal expenditure	L	Н	* Recording in the minutes of the precise power under which expenditure is approved	Monthly	Review of minutes to ensure legal powers minuted and correctly applied	Clerk
9.	The provision of services being carried out under agency / partnership agreements with principal authorities	* Loss of reputation * Poor public image	L	M	* Clear statement of management responsibility for each service * Regular scrutiny of performance against targets	Annually	Review of adequacy of insurance cover provided by suppliers	Clerk
10.	Proper, timely, and accurate reporting of Council business in minutes	* Confusion and misunderstanding * Lack of communication * Actions not reflecting intentions of Council	М	Н	* Approval by Council and committees * Minutes properly numbered and paginated with a master copy kept	Monthly	* Check minute numbers run consecutively * Check minutes are signed	Clerk
11.	Meeting the laid down timetables when responding to consultation invitations	* Affect reputation * Ineffectual involvement	L	L	Documented procedures to deal with responses to consultation requests	Annually	* Consultation questions * Non-participation	Clerk
12.	Council lacks relevant skills and commitment	Council fails to achieve its purpose Decision making bypasses Council Poor value for precept money	L	Н	* Training plans for Officers * Training plans for Members * Close review of attendance	Annually  At first intake of new Members  Every meeting	* NALC training reminders * SLCC training reminders	Clerk

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13.	Council becomes dominated by one or two individuals, or cliques form	* Conflicts of interest  * Pursuit of personal agendas  * Decisions made outside of Council	Н	Н	* Clear Standing Orders  * Clear Code of Conduct  * Adoption of Civility & Respect pledge	Annually	* Adverse press articles * Complaints * Incidents at meetings * Resignations	Clerk & Chairman
14.	Councillors benefitting from being on the Council	* Affect reputation * Conflicts of Interest * Financial loss	L	Н	* Clear Standing Orders * Open & transparent payment system * Declaration of Interest register	Annually  Monthly  Each meeting	Adverse press articles	Clerk
15.	Failure to register Members interests, gifts etc.	* Member could make inappropriate gains * Affect reputation	L	М	* Procedures in place for recording and monitoring * Members interests and gifts declared	Annually As and when	* Test of disclosures * Complaints about Members	Clerk
16.	Lack of maintenance of Council owned property	* High cost of repair * Injury to third party leading to claims * Damage to property * Loss of service if machines out of action	M	Н	* Building survey  * Stock condition report  * Regular routine maintenance  * Insurance cover	Annually	Unexpected incident	Clerk
17.	Damage to third party property or individual due to service of amenity provided	Claim against Council	L	L	* Public liability insurance * Comprehensive event planning * Regular checks of facilities * Ensure all amenities / facilities are maintained to appropriate level	Annually  As and when required	* As reported * Review of insurance cover * Review of adequacy of insurance cover provided	Clerk

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18.	Damage or loss to	* High cost of repair	М	L	* Insurance cover	Annually	* Police report	Clerk
	Council owned	* Loss of assets	L	М	* Good fire alarm		* Damage report	
	property by third	* Disruption	M	М	* Good burglar alarm		* View asset register	
	party or act of God.	* Damage to public	L	Н	* CCTV		* Review of	
	Insufficient	property or person			* Clear Officer monitoring		management	
	protection of				and auditing procedures		arrangements	
	physical assets				* Maintain an up-to-date		regarding insurance	
	owned by the				register of assets		cover (loss or	
	Council – buildings,				* Regular maintenance		damage)	
	furniture, equipment				arrangements for physical			
	etc.				assets			
	Legal liability as a				* Annual review of risk			
	consequence of				and adequacy of insurance			
	asset ownership				cover			
19.	Loss of cash through	* Reduction in	L	Н	* Clear financial	Annually	* Loss review	Clerk
	fraud or dishonesty	available funds			procedures		* Insurance cover	
		* Loss of reputation			* Adequate insurance		(fidelity guarantee)	
		* Potential dismissal			cover			
		of Officer			* Try to avoid cash			
					payments / petty cash			
					wherever possible			
					* Second person to check			
					/ present	As and when		
20.	Inadequacy of	* Services not	L	М	* Regular in-year budget	Every Council	Unexpected event /	Clerk
	precept.	provided			process reports	meeting	natural disaster	
		* Lack of confidence			* Officer training			
	Ensuring the	in Council						
	adequacy of the	* Inability to carry out						
	annual precept	functions						
	within sound	* Insufficient funds for						
	budgeting	contingencies						
	arrangements							

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21.	Problems due to borrowing or lending. Banking arrangements, including borrowing or lending. Complying with restrictions on borrowing.	Inability of Council to repay loan	L	M	* Include in annual budget  * Clear Standing Orders  * Prepare, adopt, and adhere to codes of practice for procurement and investment	Quarterly reviews	* Review on internal controls in place and their documentation * Review of minutes to ensure legal powers * Review of minutes	Clerk
22.	Failure to use grants for intended purposes. Ensuring the proper use of funds granted to local community bodies under specific powers or under s137 or CIL.	* Lack of funds for project for which grant was intended * Investigation into the use of funds	M	L	* Clear minutes * Ensure funds properly ring-fenced * Clear financial procedures * Follow up on use * S137 & CIL separate expenditure record * Grants policy	Each meeting Annually	Review of minutes	Clerk
23.	Keeping proper financial records in accordance with statutory requirements	Inadequate financial control	L	Н	Regular scrutiny of financial records Proper arrangements for the approval of expenditure	Annually	Review of internal controls in place and their documentation	Clerk